



2022 ESG Data Supplement



ROGERS

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About this report

Reporting standards

To guide our ESG reporting, we have used the Global Reporting Initiative (GRI), Sustainability Accounting Standards Board (SASB), Task Force on Climate-related Financial Disclosures (TCFD), and the United Nations Sustainable Development Goals (UNSDGs).

We self-declare that our 2022 ESG Report has been prepared in accordance with the GRI core reporting requirements, with reference to SASB reporting standards, and considers our commitment to progress towards the UN Global Compact and UNSDGs. Please also refer to our 2022 TCFD Report for our climate disclosures.

Our Material ESG Topics

Below is a summary identifying where we believe our organization has impact, either within Rogers or externally.


Pillar	Material Topic	Definition
ENVIRONMENTAL LEADERSHIP		
	Environmental Impact	Climate Change
		Climate change refers to the long-term alteration of temperature and typical weather patterns in a place. Climate change may cause weather patterns to be less predictable and has been connected with other damaging weather events, such as more frequent and more intense hurricanes, floods, downpours, and winter storms.
		Energy Managment
		Energy management refers to the efficient use of all types of energy throughout the conduct of our business. Energy types include electricity, natural gas, vehicle fuel, diesel oil, and propane.
		Biodiversity
		Biodiversity refers to protecting biological diversity and mitigating direct or indirect impacts on biodiversity throughout the conduct of our business to support the survival of plant and animal species, genetic diversity, and natural ecosystems.
	Circularity	Product End-of-Life Management
		Product end-of-life management refers to enabling the circular economy and making changes to product packaging and return processes to support and champion responsible product production and consumption.
		Waste Management
PEOPLE AND COMMUNITIES		Waste management refers to efforts taken through proactive programs to reduce the generation of waste from all operations and a company’s supply chain. Waste to landfills is a significant contributor of GHG emissions (methane gas) into the atmosphere.
	Health, Safety and Wellbeing	Safety and Wellbeing
		Safety and wellbeing refers to leveraging safety management systems, empowering safety leadership, and promoting well-being, to help our employees remain safe, healthy and resilient.
	Employee Experience	Employee Engagement and Talent Development
		Employee engagement refers to the level of enthusiasm and dedication an employee feels towards their job and/or organization. Talent development refers to the process of implementing robust recruitment and engagement practices that increase retention. Retention refers to the ability to retain employees with the organization. High employee engagement is linked to higher retention in organizations. These engagement practices could include offering access to educational resources and skills development opportunities, as well as a fair and transparent performance management process that fosters talent growth and development.
		Inclusion and Diversity
		Inclusion and diversity refers to the creation of an equitable, diverse and inclusive workplace for all employees at Rogers by creating a culture of inclusion where everyone feels they belong, where diversity is embraced and where we stand against all acts of hate, racism, and discrimination.

About this Report

Pillar	Material Topic	Definition
Community Relations	Community and Indigenous Engagement	Community and Indigenous engagement refers to a company’s collaboration directly with communities in ways that support and empower communities in need, and respect self determination and the history of Indigenous peoples in Canada. It is our goal to help solve access to broadband connectivity that will eventually provide equitable access to education, employment and economic development via participation in the digital economy.
	Socio-economic Investment	Socio-economic investment refers to the good we contribute to the Canadian economy through investing in communities with the aim of addressing social needs, building long-term relationships and developing meaningful interventions to complex issues. For Rogers, investments could include in-kind and/or financial support, employee volunteering, and sustained dialog with communities.
	Human Rights	Human rights refers to the rights inherent to all human beings, which include, at a minimum, the rights set out in the United Nations (UN) International Bill of Human Rights and the principles concerning fundamental rights set out in the International Labour Organization (ILO) Declaration on Fundamental Principles and Rights at Work. Companies should be including impacts on human rights connected with their business, and what they are doing to address these risks.
RESPONSIBLE MANAGEMENT		
Governance and Accountability	Data Privacy and Security	Data privacy and security refers to the appropriate safeguards that are in place for the personal information that is collected, used, and disclosed by Rogers. At Rogers, cyber security protections are integral to privacy protection, including strong protocols and controls to secure data, when in transit and at rest.
	Business Ethics and Net Neutrality	Business ethics refers to having appropriate business policies and conduct. Net neutrality refers to principles that would prevent business or online behaviour that harms consumers.
	Procurement and Supplier Management	Procurement and supplier management refers to the process of selecting, managing and improving relationships with third party suppliers who provide goods and/or services to Rogers. The key aspects of procurement and supplier management involve assessing suppliers’ strengths, capabilities as well as associated risks during the entire lifecycle of a supplier.
Customer Experience	Customer Service	Customer service refers to a commitment to put the customer at the heart of everything Rogers does. To design experiences that help Rogers get it right the first time and aspire for excellence in every customer interaction.
	Digital Inclusion	Digital inclusion refers to providing connectivity to the two million rural Canadian households that are digitally underserved and left behind. Only half of rural Canadians, and only about one-third of Indigenous communities, have access to high-speed Internet. Solving this urgent problem requires partnerships among all sectors and Rogers is actively engaged in initiatives across the country to work towards connecting all Canadians.refers to providing connectivity to the two million rural Canadian households that are digitally underserved and left behind. Only half of rural Canadians, and only about one-third of Indigenous communities, have access to high-speed Internet. Solving this urgent problem requires partnerships among all sectors and Rogers is actively engaged in initiatives across the country to work towards connecting all Canadians.
	Network Leadership	Network leadership refers to the continued investment in Rogers’ networks to ensure that customers have access to award winning network connectivity, backed by third-party global benchmarking leaders and experts.
	Service Reliability and Managing Systemic Risks from Technology Disruption	Service reliability refers to increasing the reliability of telecommunications through creating robust networks and systems, strengthening accountability, and coordinated planning and preparedness. Reliable telecommunications networks have never been more crucial. They support not only a wide range of economic and social activities, but also other critical infrastructure sectors and government services, and they are crucial for emergency services and public safety. They are fundamental to the safety, prosperity and well-being of Canadians.

About this Report

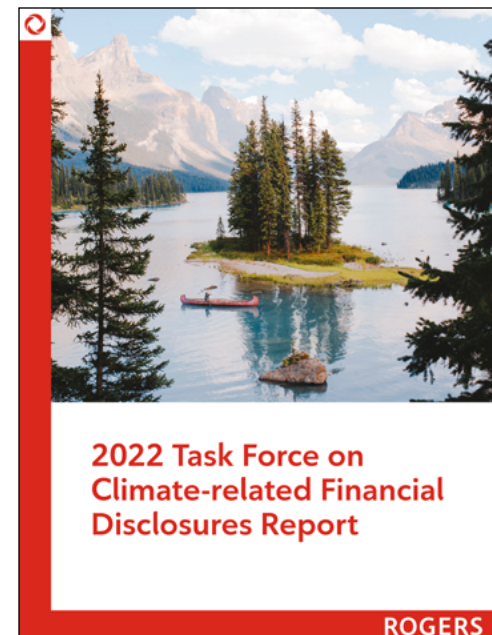
External Assistance

KPMG was engaged to provide a limited assurance conclusion over indicators identified with this symbol  as at and for the period-ended December 31, 2022. Refer to KPMG's Independent Limited Assurance Report on page 39 of the 2022 ESG Report.

[2022 ESG Report](#)



[2022 TCFD Report](#)



[2022 Annual Report](#)



Data Table

The following data covered in this report applies to Rogers Communications Canada Inc.

Data	Measurement	2022	2021	2020	2019	2018	Independently Assured (2022)	GRI	SASB
ABOUT ROGERS									
ACTIVITY METRICS									
Number of Wireless subscribers ¹	Thousands	10,647	10,013	10,943	10,840	10,783		201-1	TC-TL-000.A
Number of Internet subscribers ¹	Thousands	2,284	2,229	2,598	2,534	2,430		201-1	TC-TL-000.C
Network traffic	Petabyte	25,169	22,582	19,926	12,023	7,637		201-1	TC-TL-000.D

1. Effective January 1, 2022, we changed the way in which we report certain subscriber metrics in both our Wireless and Cable segments such that we began presenting postpaid mobile phone subscribers, and prepaid mobile phone subscribers in our Wireless segment. In Cable, we began presenting retail Internet, Video (formerly Television), Smart Home Monitoring, and Home Phone subscribers. These changes are a result of shifts in the ways in which we manage our business, including the significant adoption of our wireless device financing program, and to better align with industry practices. We have retrospectively amended our 2021 comparative segment results to account for this redefinition. 2020 and prior reported figures have not been restated.

Data Table

Key Performance Indicator	2022 Objective	Independently assured (2022)	2022 Progress
TARGETS AND PERFORMANCE			
CUSTOMER EXCELLENCE			
Complaints accepted by the Commissioner for Complaints for Telecom-Television Services (CCTS)	Reduce our complaints from 2021		-17%
Well-founded privacy complaints with the federal Office of the Privacy Commissioner	None		
PEOPLE AND CULTURE			
Percentage of employees who are women	Make improvements towards our 2022 target of 48%	★	40%
Percentage of employees who are women (Vice President+)	Make improvements towards our 2022 target of 40%	★	32%
Percentage of employees who are Visible Minorities	Make improvements towards our 2022 target of 38%	★	39%
Percentage of employees who are Visible Minorities (Vice President+)	Make improvements towards our 2022 target of 21%	★	20%
Percentage of employees who are Indigenous peoples	Make improvements towards our 2022 target of 2%	★	1%
Percentage of employees who are Persons with Disabilities	Make improvements towards our 2022 target of 5%	★	5%
COMMUNITY EMPOWERMENT			
Percentage of pre-tax profits donated to charities and non-profit organizations	2%	★	3.30%
ENVIRONMENTAL IMPACT			
Scope 1 and 2 greenhouse gas emissions	Make improvements towards our interim carbon net zero 2030 target		-2%
GOVERNANCE AND ACCOUNTABILITY			
Percentage of employees trained in Rogers Business Conduct Policy	95%	★	98.1%
Percentage of competitive bid processes where the supplier agreed to our Supplier Code of Conduct and Business Conduct Guidelines	100%		

Data Table

Data	Measurement	2022	2021	2020	2019	2018	Independently Assured (2022)	GRI	SASB
ENVIRONMENT									
EMISSIONS ⁴									
Total GHG Emissions (Scopes 1, 2 and 3)	Metric tonnes (tCO2e)	162,856	164,713	171,683	218,892	235,501		305-1	
Total GHG Emissions (Scopes 1 and 2)	tCO2e	131,322	133,754	132,499	138,974	166,335		305-1	
Direct GHG Emissions (Scope 1)	tCO2e	29,160	27,398	29,456	33,300	34,395	★	305-1	
Buildings	tCO2e	14,371	13,106	14,631	17,626	17,640		305-1	
Transmission towers	tCO2e	1,231	1,246	1,243	1,289	2,026		305-1	
Fleet	tCO2e	13,558	13,046	13,582	14,385	14,729		305-1	
Indirect GHG Emissions (Scope 2) ³	tCO2e	102,162	106,356	103,043	105,674	131,940	★	305-1	
Buildings	tCO2e	33,310 ³	35,603	36,708	38,154	62,549		305-1	
Transmission towers	tCO2e	61,099	63,197	58,627	60,193	60,071		305-1	
Power supply stations	tCO2e	7,753	7,556	7,708	7,327	9,320		305-1	
Other Indirect GHG Emissions (Scope 3)	tCO2e	31,535	30,959	39,184	79,918	69,166		305-3	
Category 1: Purchased goods and services ³	tCO2e	16,239 ³	17,377	16,453	20,176	4,668 ¹		305-3	
Category 5: Waste ²	tCO2e	4,975	3,525	2,659	7,961	8,395		305-3	

1. Includes emissions from the manufacturing of our paper consumption for all internal, billing and marketing/communication purposes
2. Includes only emissions from building waste
3. Historically, emissions from energy used by Rogers for Business data centers were classified entirely as Scope 2. In 2022, we determined that, where separately sub-metered, emissions from energy used to support the overall building infrastructure (11,879 tCO2e) should be presented as Scope 2, while emissions from energy used by Rogers for Business data center customers (15,619 tCO2e) are outside Rogers’ operational boundary and should be presented as Scope 3. In comparison, in 2019, the emissions from overall building infrastructure classified as scope 2 were 16,205 tCO2e, and emissions from energy used by Rogers for Business data center customers were 17,229 tCO2e.
4. The source of emission factors is the National Inventory Report, 2022. Energy and emissions are recalculated for the Base Year and each historical year, in keeping with GHG Protocol, to account for the following factors: i) Spaces owned/occupied or emissions from other sources in past years but previously excluded from scope; ii) Changes to the reporting methodology; and, iii) Any strategic acquisition or divestment which significantly increase or reduce square footage. Where actual consumption is not available, Rogers estimates consumption by applying an average intensity per square foot (for each property type) or per business unit (for transmission towers).

Data Table

Data	Measurement	2022	2021	2020	2019	2018	Independently Assured (2022)	GRI	SASB
ENVIRONMENT									
EMISSIONS ⁴									
Category 6: Business travel	tCO2e	2,817	1,801	2,632	7,319	8,388		305-3	
Category 7: Employee commuting	tCO2e	7,503	8,256	17,439	44,462	47,715		305-3	
GHG Emissions Intensity								305-4	
GHG Emission (Scope 1 and 2) intensity by revenue ⁵	tCO2e / \$ million	8.53	9.13	9.52	9.22	11.02		305-4	
GHG Emission (Scope 1 and 2) intensity by network traffic	tCO2e / Petabyte	5.22	5.92	6.65	11.56	21.78		305-4	
GHG (Scope 1 and 2) absolute change year over year	tCO2e	2,432	1,255	-6,475	-27,361	10,759		305-5	
ENERGY									
Energy (Direct and Indirect) Consumed Within the Organization ³	Gigajoules	4,611,886 ³	4,257,082	4,271,649	4,452,427	4,256,612	★	302-1	TC-TL-130a.1
Direct Energy Consumed ⁶	Gigajoules	496,507	454,955	507,968	579,491	550,168		302-1	TC-TL-130a.1
Energy Type									
Natural gas	Gigajoules	284,165	252,991	298,281	357,072	317,871		302-1	TC-TL-130a.1
Fuel gas	Gigajoules	192,312	184,742	192,290	204,173	209,128		302-1	TC-TL-130a.1

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5. Scope 1 and 2 GHG emissions per revenue is a supplementary financial measure; it is calculated by dividing the sum of Scope 1 and 2 GHG emissions in metric tonnes by consolidated revenue in millions of dollars.

6. Direct energy represents the consumption of fuel energy on site (gas, propane, oil etc.)

Data Table

Data	Measurement	2022	2021	2020	2019	2018	Independently Assured (2022)	GRI	SASB
ENVIRONMENT									
ENERGY									
Energy Type									
Diesel	Gigajoules	18,346	16,372	16,991	17,844	22,644		302-1	TC-TL-130a.1
Propane gas	Gigajoules	1,684	849	407	402	525		302-1	TC-TL-130a.1
Indirect Energy Consumed (Electricity)	Gigajoules	4,115,379	3,802,127	3,763,681	3,872,936	3,706,444		302-1	TC-TL-130a.1
Renewable Energy								302-1	TC-TL-130a.1
Indirect renewable energy consumed ⁷	MWh	525,854	464,705	482,890	481,841	453,010		302-1	TC-TL-130a.1
Renewable energy share of indirect energy consumed ⁸	Percentage	46%	44%	44%	45%	44%		302-1	TC-TL-130a.1
Energy intensity								302-3	TC-TL-130a.1
Total energy use per network traffic	Gigajoules / Petabyte	183	189	223	370	558		302-3	TC-TL-130a.1
Total energy use per revenue ⁹	Gigajoules / \$Million	300	290	307	295	282		302-3	TC-TL-130a.1
WATER									
Water consumption	Cubic metres	143,570	174,182	192,608	243,573	265,640		303-5	
WASTE									
Waste Generated ¹⁰	Metric Tonnes	13,200	7,946	5,422	9,393	8,891		306-3	

7. Indirect energy represents the consumption of electricity purchased for use in Rogers’ own operations

8. Grid level electricity from renewable sources nationally

9. Total energy use per revenue is a supplementary financial measure; it is calculated by dividing energy use in gigajoules by consolidated revenue in millions of dollars

10. Includes waste from buildings, fleet, construction, device recovery, power stations, and network

11.

Data Table

Data	Measurement	2022	2021	2020	2019	2018	Independently Assured (2022)	GRI	SASB
ENVIRONMENT									
WASTE									
Diverted from disposal (recycled)	Metric Tonnes	9,177	5,780	3,695	5,237	5,195		306-3	
Directed to disposal (landfill)	Metric Tonnes	4,024	2,166	1,727	4,156	3,696		306-3	
Percentage of waste diverted from landfill	Percentage	70%	73%	68%	56%	58%		306-3	
Spills and releases									
Level 1	Number	76	34	35	90	89			
Level 2	Number	9	25	19	27	25			
Level 3	Number	0	1	0	2	1			
Total spills and releases	Number	85	60	54	119	115			
MATERIALS									
Paper consumption	Metric Tonnes	532	648	593	1,727	3,314		301-1	
Publishing	Metric Tonnes	-	-	0	764	2,151		301-1	
Marketing and communications	Metric Tonnes	353	458	228	316	453		301-1	
Billing	Metric Tonnes	138	156	328	580	648			
Internal office use	Metric Tonnes	41	34	37	67	62		301-1	
Product End-of-life Management									
Wireless devices collected and processed for reuse and recycling	Number	193,185	123,678	113,447	131,502	133,784			
Materials recovered through take back programs	Volume	5,965,352	1,119,195	785,726	1,478,593	154,944			TC-TL-440a.1

Data Table

Data	Measurement	2022	2021	2020	2019	2018	Independently Assured (2022)	GRI	SASB
ENVIRONMENT									
MATERIALS									
Percentage of recovered materials that were reused/resold	Percentage	80%	73%	47%	40%	86%			TC-TL-440a.2
Percentage of recovered materials that were recycled	Percentage	20%	27%	53%	60%	14%			TC-TL-440a.3
SOCIAL									
EMPLOYEES									
Total employees in Canada	Number	22,300	23,000	23,500	25,300	26,100		102-7	
TRAINING AND EDUCATION									
Investment in training	\$ million	30	34	35	43	43		404-1	
Investment in training per employee	\$	1,345	1,478	1,503	1,700	1,320		404-1	
REGULAR PERFORMANCE AND CAREER DEVELOPMENT REVIEW									
Percentage of employees receiving regular performance and career development reviews	Percentage	100%	100%	100%	100%	100%		404-3	
SAFETY AND WELLBEING									
Lost-time incident rate	Number per 200 hours worked	0.32	0.33	0.37	0.4	0.38	★		
Fatalities total	Number	0	0	0	0	0		403-9	

Data Table

Data	Measurement	2022	2021	2020	2019	2018	Independently Assured (2022)	GRI	SASB
SOCIAL									
SAFETY AND WELLBEING									
# of Workplace Health & Safety Committees across Canada	Number	53	54	56	70	60			
# of Thrive Ambassadors and Primes across Canada	Number	237	171	189	172	171			
EMPLOYEE EXPERIENCE									
Employee voluntary turnover rate	Percentage	20.3%	16.3%	9.5%	14.6%	13.6%	★	401-1	
Women								405-1	
Overall	Percentage	40%	38.5%	38.3%	37.4%	40%	★	405-1	
Vice President+	Percentage	32%	31.6%	27.4%	29.5%	27.5%	★	405-1	
People of Colour									
Overall	Percentage	39%	38.2%	36.3%	35.8%	35.4%	★	405-1	
Vice President+	Percentage	20%	15.1%	14%	14.7%	15.8%	★		
Indigenous peoples									
Overall	Percentage	1%	1%	0.9%	0.9%	0.9%	★		
Black								405-1	
Overall	Percentage	5%	4%	N/A	N/A	N/A		405-1	
Vice President+	Percentage	2%	1%	N/A	N/A	N/A		405-1	
2SLGBTQ+								405-1	
Overall	Percentage	4%	3%	3%	2%	2%		405-1	

Data Table

Data	Measurement	2022	2021	2020	2019	2018	Independently Assured (2022)	GRI	SASB
SOCIAL									
EMPLOYEE EXPERIENCE									
Persons with Disabilities								405-1	
Overall	Percentage	5%	4.1%	2.9%	2.7%	2.3%	★	405-1	
COMMUNITY RELATIONS									
Total Community Investment	\$ million	76.0	69.7	76.3	64.2	65.7	★	201-1	
Total cash donations	\$ million	9.7	9.0	11.6	12.0	11.3	★	201-1	
Cash donations	\$ million	8.8	7.5	10.6	10.4	10.0		201-1	
Regulated community investment - cash donations	\$ million	0.9	1.5	1.0	1.6	1.3		201-1	
Total In-kind Donations	\$ million	66.3	60.7	64.7	52.2	54.4	★	201-1	
Community Investment - in-kind donations	\$ million	49.7	44.3	48.5	34.7	36.8		201-1	
% of pre-tax earnings donated to charities & non-profit organizations	Percentage	3.3%	3.3%	3.3%	2.3%	2.3%	★	201-1	
DIGITAL INCLUSION									
Funding provided to support Canadian film and television production through the Rogers Group of Funds	\$ million	23	23	26.1	25.3	18.5			

Data Table

Data	Measurement	2022	2021	2020	2019	2018	Independently Assured (2022)	GRI	SASB
SOCIAL									
CUSTOMER EXPERIENCE									
Customer retention – Wireless monthly churn rate (postpaid) ²	Percentage	0.9%	0.95%	1.00%	1.11%	1.10%	★		
Customer retention – Wireless monthly churn rate (prepaid)	Percentage	4.90%	4.20%	4.38%	4.86%	4.38%	★		
Complaints accepted by the Commissioner for Complaints for Telecom-Television Services (CCTS) ³	Number	3,442	4,187	2,987	2,866	2,258	★		
System average interruption frequency	Number	Rogers does not yet report on this indicator.							TC-TL-550a.1
Customer average interruption duration	Number	Rogers does not yet report on this indicator.							TC-TL-550a.1
Capital expenditures	\$ millions	3,075	2,788	2,312	2,807	2,790	★		
Approximate percentage of Canadian population covered by Rogers LTE network	Percentage	96%	96%	96%	96%	96%			

2. Effective January 1, 2022, we changed the way in which we report postpaid mobile phone subscribers and churn. These figures no longer include tablets and home phones. Previous periods have not been restated

3. Complaints measured from August 1 to July 31 annually. 2022 includes complaints from all Rogers brands, including acquisitions, as at December 31, 2021. 2018, 2019, and 2020 include Rogers, Fido, and Chatr complaints.

Data Table

Data	Measurement	2022	2021	2020	2019	2018	Independently Assured (2022)	GRI	SASB
GOVERNANCE									
BOARD COMPOSITION									
Total Board Members									
Women	Percentage	20%	31%	33%	33%	33%		102-22	
Independent	Percentage	50%	46%	50%	50%			102-22	
ETHICS AND INTEGRITY									
Percentage of employees completing training on the code of conduct	Percentage	98.1%	97%	95%	96%	98%	★		
CRITICAL CONCERNS									
Nature and total number of critical concerns	Number	0	0	0	0	0		102-34	
ANTI-COMPETITION									
Average actual sustained download speed of (1) owned and commercially associated content and (2) non-associated content	Download speed	Rogers does not disclose due to the sensitive nature of this information.							TC-TL-520a.2
SOCIO-ECONOMIC IMPACT									
Economic Impact								201-1	
Direct Economic Value Generated									
Revenues	\$ million	15,396	14,655	13,916	15,073	15,096		201-1	

Data Table

Data	Measurement	2022	2021	2020	2019	2018	Independently Assured (2022)	GRI	SASB
GOVERNANCE									
SOCIO-ECONOMIC IMPACT									
Economic Value Distributed ¹									
Operating expenses	\$ million	6,452	6,281	5,904	6,509	6,708		201-1	
Benefits and wages ²	\$ million	2,081	2,046	1,710	1,861	1,954		201-1	
Shareholders and Providers of Capital									
Dividends paid ³	\$ million	1,010	1,010	1,011	1,016	988		201-1	
Interest paid ³	\$ million	1,054	802	808	779	726		201-1	
Government Taxes and other government payments ³	\$ million	1,333	1,384	1,104	1,127	1,070		201-1	
Capital expenditures	\$ million	3,075	2,788	2,312	2,807	2,790	★	201-1	
Community investments - cash	\$ million	10	9	11	10	11	★	201-1	
Total Economic Value Distributed	\$ million	15,015	14,320	12,860	14,109	14,247	★	201-1	
Income Taxes by Province									
Total income taxes paid	\$ million	455.2	700.4	418.3	400.2	370.1	★	201-1	
Canadian Federal Government	\$ million	259.3	385.5	229.3	228.6	212.8		201-1	
British Columbia	\$ million	16.8	23.9	12.7	11.1	11.2		201-1	
Alberta	\$ million	10.7	18.3	12.6	18.7	16.6		201-1	
Saskatchewan	\$ million	0.6	0.8	0.4	0.6	0.7		201-1	

1. Economic value distributed is used to assess how we create wealth for stakeholders. See page 41 for more information.
2. Employee salaries and benefits and stock-based compensation (excluding payroll taxes)
3. Certain items are presented on a cash basis because it is more relevant to the stakeholders.

Data Table

Data	Measurement	2022	2021	2020	2019	2018	Independently Assured (2022)	GRI	SASB
GOVERNANCE									
SOCIO-ECONOMIC IMPACT									
Income Taxes by Province									
Manitoba	\$ million	3.5	5.0	2.8	2.3	3.0		201-1	
Ontario	\$ million	140.1	208.9	146.6	120.0	105.2		201-1	
Quebec	\$ million	14.2	42.6	6.0	11.0	13.4		201-1	
PEI	\$ million	0.1	0.2	0.1	0.1	0.1		201-1	
NF	\$ million	1.6	2.5	1.1	1.1	1.3		201-1	
NS	\$ million	1.4	1.9	1.1	1.3	1.4		201-1	
NB	\$ million	6.9	10.8	5.0	3.8	3.8		201-1	
Foreign	\$ million	-	-	0.6	1.6	0.6		201-1	
Sales Taxes by Province									
Total sales taxes	\$ million	15.4	8.6	7.7	8.6	8.9		201-1	
Canadian Federal Government	\$ million	-	-	-	-	-		201-1	
British Columbia	\$ million	12.9	7.3	6.0	7.1	5.7		201-1	
Alberta	\$ million	-	-	-	-	-		201-1	
Saskatchewan	\$ million	0.2	-	-	-	-		201-1	
Manitoba	\$ million	2.3	1.2	0.8	0.5	0.9		201-1	
Ontario	\$ million	0.1	0.1	0.7	0.7	1.9		201-1	
Quebec	\$ million	-	-	0.2	0.3	0.4		201-1	
PEI	\$ million	-	-	-	-	-		201-1	

Data Table

Data	Measurement	2022	2021	2020	2019	2018	Independently Assured (2022)	GRI	SASB
GOVERNANCE									
SOCIO-ECONOMIC IMPACT									
Sales Taxes by Province									
NF	\$ million	-	-	-	-	-		201-1	
NS	\$ million	-	-	-	-	-		201-1	
NB	\$ million	-	-	-	-	-		201-1	
Foreign	\$ million	-	-	-	-	-		201-1	
Payroll Taxes by Province									
Total payroll taxes	\$ million	145.0	134.6	136.6	136.2	130.4		201-1	
Canadian Federal Government	\$ million	90.3	82.5	79.4	88.0	84.2		201-1	
British Columbia	\$ million	2.9	1.9	2.6	1.8	0.9		201-1	
Alberta	\$ million	0.1	0.3	-	0.1	0.1		201-1	
Saskatchewan	\$ million	-	-	-	-	-		201-1	
Manitoba	\$ million	0.2	0.2	0.2	0.2	0.2		201-1	
Ontario	\$ million	33.8	32.7	37.0	36.9	36.8		201-1	
Quebec	\$ million	17.1	16.3	16.7	8.4	7.7		201-1	
PEI	\$ million	-	-	-	-	-		201-1	
NF	\$ million	0.3	0.3	0.3	0.3	0.3		201-1	
NS	\$ million	0.1	0.1	-	0.1	-		201-1	
NB	\$ million	0.2	0.3	0.4	0.5	0.2		201-1	
Foreign	\$ million	-	-	-	-	-		201-1	

Data Table

Data	Measurement	2022	2021	2020	2019	2018	Independently Assured (2022)	GRI	SASB
GOVERNANCE									
SOCIO-ECONOMIC IMPACT									
Broadcast, Spectrum, and Other Regulatory Fees ⁴									
Canadian Federal Government	\$ million	669.7	491.2	489.9	531.6	513.3		201-1	
Property and Business Taxes by Province								201-1	
Total property and business taxes	\$ million	47.7	50.0	49.7	50.3	47.8		201-1	
Canadian Federal Government	\$ million	4.5	6.0	5.7	5.9	6.1			
British Columbia	\$ million	4.7	5.2	4.1	4.8	3.8		201-1	
Alberta	\$ million	6.2	5.9	6.0	6.4	5.8		201-1	
Saskatchewan	\$ million	0.2	0.2	0.2	0.2	0.2		201-1	
Manitoba	\$ million	0.6	0.6	0.7	0.7	0.5		201-1	
Ontario	\$ million	21.4	21.7	22.2	21.1	20.6		201-1	
Quebec	\$ million	6.9	7.2	7.4	8.1	7.6		201-1	
PEI	\$ million	-	-	-	-	-		201-1	
NF	\$ million	1.4	1.4	1.4	1.5	1.6		201-1	
NS	\$ million	0.5	0.4	0.6	0.5	0.4		201-1	
NB	\$ million	1.3	1.4	1.4	1.1	1.2		201-1	
Foreign	\$ million	-	-	-	-	-		201-1	

4. Includes an allocation of \$418 million relating to the \$3.3 billion, \$24 million, \$1.7 billion, and \$3.3 billion we paid for the acquisition of spectrum licences in 2014, 2015, 2019, and 2021, respectively.

Data Table

Data	Measurement	2022	2021	2020	2019	2018	Independently Assured (2022)	GRI	SASB
GOVERNANCE									
SUPPLIERS									
Number of certified diverse suppliers	Number	186	68	63	26	23			
Cumulative total spend with certified diverse suppliers	\$ million	126	45	40	38	34			
New suppliers that were screened using social criteria	Number	2012	309	NA	103	57		414-1	
DATA PRIVACY AND SECURITY									
Complaints Accepted by the Commissioner for Complaints for Telecom-Television Services (CCTS)	Number	3,442	4,187	2,987	2,866	2,258	★		-
Number of Lawful Access Requests for Customer Information	Number	307,461	354,850	343,864	-	-			TC-TL-220a.4
Court orders / warrants	Number	210,662	256,121	253,827	-	-			TC-TL-220a.4
Government requirement letters	Number	1,707	1,133	1,219	-	-			TC-TL-220a.4
Foreign requests	Number	59	322	58	-	-			TC-TL-220a.4
Requests from law enforcement and 911 emergency responders	Number	95,033	97,274	88,760	-	-			TC-TL-220a.4

Data Table

Data	Measurement	2022	2021	2020	2019	2018	Independently Assured (2022)	GRI	SASB
GOVERNANCE									
DATA PRIVACY AND SECURITY									
Number of Customers’ Information Released Pursuant to a Lawful Access Request	Number	301,782	347,388	340,754	-	-			TC-TL-220a.4
Court orders / warrants	Number	206,509	253,074	251,479	-	-			TC-TL-220a.4
Government requirement letters	Number	1,548	1,094	1,054					TC-TL-220a.4
Foreign requests	Number	-	-	-	-	-			TC-TL-220a.4
Requests from law enforcement and 911 emergency responders	Number	93,725	93,220	88,221	-	-			TC-TL-220a.4
Number of Customers’ Information Not Released Pursuant to a Lawful Access Request	Number	5,679	7,462	3,110	-	-			TC-TL-220a.4
Court orders / warrants	Number	4,153	3,047	2,348	-	-			TC-TL-220a.4
Government requirement letters	Number	159	39	165	-	-			TC-TL-220a.4
Foreign requests	Number	59	322	58	-	-			TC-TL-220a.4
Requests from law enforcement and 911 emergency responders	Number	1,308	4,054	539					TC-TL-220a.4
Number of Data Breaches	Number	Rogers does not disclose due to the sensitive nature of this information.							TC-TL-230a.1
Percentage involving personally identifiable information (PII)	Number	Rogers does not disclose due to the sensitive nature of this information.							TC-TL-230a.1
Number of customers affected		Rogers does not disclose due to the sensitive nature of this information.							TC-TL-230a.1

ESG Index

The following Global Reporting Initiative Index has been developed in accordance with the GRI Standards: Core option, with reference to SASB reporting standards, and considers our commitment to progress towards the UN Global Compact. The Index provides references to relevant information presented in the 2022 ESG Report, as well as other corporate disclosures such as the Annual Report to Shareholders and other regulatory or voluntary reports.

Description	Location	Page Number	SASB indicator	GRI Indicator	UNGC Indicator
1. ORGANIZATIONAL PROFILE					
Name of the organization	Rogers Communications Inc.		N/A	102-1	N/A
Activities, brands, products, and services	2022 ESG Report 2022 Annual Report	5 18	N/A	102-2	N/A
Location of headquarters	2022 ESG Report	5	N/A	102-3	N/A
Location of operations	2022 ESG Report 2022 Annual Report	5 13	N/A	102-4	N/A
Ownership and legal form	2022 ESG Report 2022 Annual Report	5 18	N/A	102-5	N/A
Markets served	2022 ESG Report	5	N/A	102-6	N/A
Scale of the organization	2022 ESG Report 2022 Annual Report	5 18	N/A	102-7	N/A
Information on employees and other workers	2022 ESG Report 2022 Annual Report More than 99% of our employees are in Canada and 99% are employed either full time or part time by the Company.	24-27, 29 38, 58-60	N/A	102-8	N/A
Supply chain	2022 ESG Report	8, 31, 35	N/A	102-9	N/A

ESG Index

Description	Location	Page Number	SASB indicator	GRI Indicator	UNGC Indicator
1. ORGANIZATIONAL PROFILE					
Significant changes to the organization and its supply chain	No significant changes in 2022.		N/A	102-10	N/A
Precautionary principle or approach	2022 ESG Report	32	N/A	102-11	N/A
External initiatives	2022 ESG Report	19-23, 28-31, 26-38	N/A	102-12	N/A
Membership of associations	<div>Memberships in 2022 include:</div> <ul style="list-style-type: none">• Canada Wireless Telecommunications Association (CWTA): Rogers hold positions on the CWTA's Board of Directors and participate in CWTA committees and addressing industry topics.• Canadian Marketing Association• Canadian Association of Broadcasters (CAB): Rogers hold positions on the CWTA's Board of Directors and CAD's X Radio Council• Canada Broadcasting Standards Council• TECHNATION• Radio Advisory Board of Canada• Canadian Women in Communications and Technology• Public Policy Forum• CD Howie Institute• OECD - BIAC• Canadian Chamber of Commerce• Ontario Chamber of Commerce• Institute of Corporate Directors	-	N/A	102-13	N/A

ESG Index

Description	Location	Page Number	SASB indicator	GRI Indicator	UNGC Indicator
2. STRATEGY					
Statement from senior decision-maker	2022 ESG Report	4	N/A	102-14	N/A
Key impacts, risks, and opportunities	2022 ESG Report 2022 Annual Report	17-18 63	N/A	102-14	N/A
3. ETHICS AND INTEGRITY					
Values, principles, standards and norms of behavior	2022 ESG Report	26, 31-34	N/A	102-16	N/A
Mechanisms for advice and concerns about ethics	2022 ESG Report	34	N/A	102-17	N/A
4. GOVERNANCE					
Governance structure	2022 ESG Report 2022 Annual Report 2023 Information Circular	32-34 60-61 62	N/A	102-18	N/A
Delegating authority			N/A	102-19	N/A
Executive-level responsibility for economic, environmental and social topics	2022 ESG Report	16	N/A	102-20	N/A
Consulting stakeholders on economic, environmental and social topics	2022 ESG Report	2, 7-10	N/A	102-21	N/A
Composition of the highest governance body and its committees	2022 ESG Report 2022 Annual Report 2023 Information Circular	16 61 61-64	N/A	102-22	N/A
Chair of the highest governance body	2022 Annual Report	61	N/A	102-23	N/A
Nominating and selecting the highest governance body	2022 ESG Report 2023 Information Circular	32-34 6-13	N/A	102-24	N/A

ESG Index

Description	Location	Page Number	SASB indicator	GRI Indicator	UNGC Indicator
4. GOVERNANCE					
Conflicts of interest	2022 ESG Report 2023 Information Circular	32 67	N/A	102-25	N/A
Role of highest governance body in setting purpose, values and strategy	2023 Information Circular	81-112	N/A	102-26	N/A
Collective knowledge of highest governance body	2022 ESG Report	16	N/A	102-27	N/A
Evaluating the highest governance body's performance	2023 Information Circular	93-95	N/A	102-28	N/A
Identifying and managing economic, environmental and social impacts	2022 ESG Report 2023 Information Circular	19, 30-31, 36-38 93-98	N/A	102-29	N/A
Effectiveness of risk management process	2022 ESG Report	17-18	N/A	102-30	N/A
Review of economic, environmental and social topics	2022 ESG Report	10	N/A	102-31	N/A
Highest governance body's role in sustainability reporting	2022 ESG Report Rogers ESG Report is approved by the company's ESG Board Committee	16	N/A	102-32	N/A
Communicating critical concerns	In the event of a critical concern related to economic, environmental or social impacts, the ESG Team would meet with the CEO to advise on the best course of action. This would then be relayed to the Board of Directions.	-	N/A	102-33	N/A
Nature and total number of critical concerns	There were no critical concerns raised on environmental, social or economic issues.	-	N/A	102-34	N/A

ESG Index

Description	Location	Page Number	SASB indicator	GRI Indicator	UNGC Indicator
4. GOVERNANCE					
Remuneration policies	2023 Information Circular	23-51	N/A	102-35	N/A
Process for determining remuneration	2023 Information Circular	23-51	N/A	102-36	N/A
Stakeholder involvement in remuneration	2023 Information Circular	23-51	N/A	102-37	N/A
5. STAKEHOLDER ENGAGEMENT					
List of stakeholder groups	Please refer to 2020 ESG Report where stakeholder engagement described. An internal stakeholder engagement process was conducted in 2021.		N/A	102-40	N/A
List of stakeholder groups	8.1% of our employees are covered by collective bargaining agreements with various unions from Connected Home, Finance & Strategy, Rogers Sports and Media, and Technology sectors.		N/A	102-41	N/A
Identifying and selecting stakeholders	Please refer to 2020 ESG Report where stakeholder engagement described on pages 53-54. An internal stakeholder engagement process was conducted in 2021.		N/A	102-42	N/A
Approach to stakeholder engagement	Please refer to 2020 ESG Report where stakeholder engagement described. An internal stakeholder engagement process was conducted in 2021.		N/A	102-43	N/A
Key topics and concerns raised	Please refer to 2020 ESG Report where stakeholder engagement described. An internal stakeholder engagement process was conducted in 2021.		N/A	102-44	Principle 3 - Note that we do not have a significant unionized workforce.

ESG Index

Description	Location	Page Number	SASB indicator	GRI Indicator	UNGC Indicator
6. REPORTING PRACTICE					
Entities included in the consolidated financial statements	2022 Annual Report	99-100	N/A	102-45	N/A
Defining report content and topic boundaries	2022 ESG Report	10	N/A	102-46	N/A
List of material topics	2022 ESG Report	10	N/A	102-47	N/A
Restatements of information	Referenced in ESG Report where applicable.	-	N/A	102-48	N/A
Changes in reporting	2022 ESG Report	N/A	N/A	102-49	N/A
Reporting period	January 1 - December 31, 2022	-	N/A	102-50	N/A
Date of most recent report	2022 ESG Report	3	N/A	102-51	N/A
Reporting cycle	Annual		N/A	102-52	N/A
Contact point for questions regarding the report	corp.responsibility@rci.rogers.com		N/A	102-53	N/A
Claims of reporting in accordance with the GRI Standards	2022 ESG Report	2	N/A	102-54	N/A
GRI content index	2022 ESG Data Supplement	23	N/A	102-55	N/A
External assurance	2022 ESG Report	39	N/A	102-56	N/A

ESG Index

Description	Location	Page Number	SASB indicator	GRI Indicator	UNGC Indicator
MANAGEMENT APPROACH FOR ALL TOPICS					
Explanation of the material topic and its boundary	For each material topic section of the ESG Report, the introduction explains why topics are significant and what we are doing.	-	N/A	103-1	N/A
The management approach and its components	For each material topic section of the ESG Report, associated policies, procedures, directives and relevant performance indicators are discussed.	-	N/A	103-2	N/A
Evaluation of the management approach	Policies, procedures, directives and key performance indicators are reviewed annually for relevance and to determine necessary improvements.	-	N/A	103-3	N/A
ECONOMIC					
ECONOMIC PERFORMANCE					
Direct economic value generated and distributed	2022 ESG Data Supplement	16-17	N/A	201-1	N/A
Financial implications and other risks and opportunities due to climate change	2022 ESG Report	20	N/A	201-2	N/A
Defined benefit plan obligations and other retirement plans	2022 Annual Report	51	N/A	201-3	N/A
Financial assistance received from government	2022 Annual Report	101	N/A	201-4	N/A

ESG Index

Description	Location	Page Number	SASB indicator	GRI Indicator	UNGC Indicator
ECONOMIC					
MARKET PRESENCE					
Proportion of senior management hired from the local community	We do not have a formal policy or procedures for local hiring and do not track the proportion of senior management hired from our local community. We do strive to make our employee populations reflect the communities we serve. More than 99% of our employees are based in Canada.	-	N/A	202-2	N/A
INDIRECT ECONOMIC IMPACTS					
Infrastructure investments and services supported	2022 ESG Report	30-31, 36, 37	N/A	203-1	N/A
Significant indirect economic impacts	2022 ESG Report	30-31, 36, 37	N/A	203-2	N/A
PROCUREMENT PRACTICES					
Proportion of spending on local suppliers	While Rogers does not have a specific mandate for using Canadian based suppliers, we do so wherever possible. Approximately 87% of our top 200 suppliers have headquarters in Canada or have significant operations in Canada.		N/A	204-1	N/A

ESG Index

Description	Location	Page Number	SASB indicator	GRI Indicator	UNGC Indicator
ECONOMIC					
ANTI-CORRUPTION					
Operations assessed for risks related to corruption	2022 ESG Report	17-18	N/A	205-1	Principle 10
Employees having received training on anti-corruption	2022 ESG Report	17-18	N/A	205-2	Principle 10
Incidents of corruption	2022 ESG Report All potential incidents received are investigated and appropriate actions taken. Cases related to financial concerns are reported to the Audit and Risk Committee.	17-18	N/A	205-3	Principle 10
ANTI-COMPETITIVE PRACTICES					
Legal actions for anti-competitive behavior, anti-trust and monopoly practices	2022 Annual Report	70-71	N/A	206-1	N/A
Total amount of monetary losses as a result of legal proceedings associated with anticompetitive behavior regulations	2022 Annual Report	70-71	TC-TL-520a.1	N/A	N/A
Average actual sustained download speed of (1) owned and commercially associated content and (2) non-associated content	Rogers does not disclose due to the sensitive nature of this information.	-	TC-TL-520a.2	N/A	N/A
Description of risks and opportunities associated with net neutrality, paid peering, zero rating, and related practices	2022 Annual Report	77	TC-TL-520a.3	N/A	N/A

ESG Index

Description	Location	Page Number	SASB indicator	GRI Indicator	UNGC Indicator
ENVIRONMENTAL					
Precautionary approach to environmental challenges	2022 ESG Report	19	N/A	N/A	Principle 7
MATERIALS					
Materials used by weight or volume	Rogers is not a manufacturer therefore this is not applicable. We report on our corporate paper consumption by weight and volume.	N/A	N/A	301-1	N/A
Recycled input materials used	Rogers is not a manufacturer therefore this is not applicable.	N/A	N/A	301-2	Principle 8
Reclaimed products and their packaging materials	2022 ESG Data Supplement	11	N/A	301-3	Principle 8
(1) Materials recovered through take back programs, percentage of recovered materials that were (2) reused, (3) recycled, and (4) landfilled	2022 ESG Data Supplement	11	TC-TL-440a.1	N/A	Principle 8
ENERGY					
Energy consumed within the organization	2022 ESG Data Supplement	9	TC-TL-130a.1	302-1	N/A
Energy consumed outside the organization	2022 ESG Data Supplement	9	TC-TL-130a.1	302-2	N/A
Energy intensity	2022 ESG Data Supplement	10	N/A	302-3	N/A
Reduction of energy consumption	2022 ESG Report	21	N/A	302-4	Principle 9
Reduction in energy requirements of products and services	2022 ESG Report	21	N/A	302-5	Principle 8

ESG Index

Description	Location	Page Number	SASB indicator	GRI Indicator	UNGC Indicator
ENVIRONMENTAL					
WATER AND EFFLUENTS					
Water withdrawal	Not material to our business	N/A	N/A	303-3	N/A
Water discharge	Not material to our business	N/A	N/A	303-4	N/A
Water consumption	2022 ESG Data Supplement	10	N/A	303-5	N/A
EMMISSIONS					
Direct (Scope 1) GHG emissions	2022 ESG Report 2022 ESG Data Supplement	19-21 8	N/A	305-1	N/A
Indirect (Scope 2) GHG emissions	2022 ESG Report 2022 ESG Data Supplement	19-21 8	N/A	305-2	N/A
Other indirect GHG emissions (Scope 3)	2022 ESG Report 2022 ESG Data Supplement	19-21 8	N/A	305-3	N/A
GHG emission intensity	2022 ESG Report 2022 ESG Data Supplement	19-21 9	N/A	305-4	N/A
Reduction of GHG emissions	2022 ESG Data Supplement	8	N/A	305-5	Principle 9

ESG Index

Description	Location	Page Number	SASB indicator	GRI Indicator	UNGC Indicator
ENVIRONMENTAL					
WASTE					
Waste generated	2022 ESG Report	23	N/A	306-3	N/A
Waste generation and significant waste-related impacts	2022 ESG Report	23	N/A	306-1	N/A
Management of significant waste-related impacts	2022 ESG Report	23	N/A	306-2	Principle 8
Waste generated	2022 ESG Report	23	N/A	306-3	N/A
Waste diverted from disposal	2022 ESG Report	23	N/A	306-4	Principle 8
Waste directed to disposal	2022 ESG Report	23	N/A	306-5	N/A
ENVIRONMENTAL COMPLIANCE					
New suppliers that were screened using environmental criteria	2022 ESG Report	35	N/A	308-1	Principle 8

ESG Index

Description	Location	Page Number	SASB indicator	GRI Indicator	UNGC Indicator
SOCIAL					
EMPLOYMENT					
New employee hires and employee turnover	2022 ESG Report 2022 ESG Data Supplement	25 13	N/A	401-1	N/A
Benefits provided to full-time employees that are not provided to temporary or part-time employees	2022 ESG Report 2022 ESG Data Supplement All benefits are effective immediately for fulltime employees and after three months of continuous service for part-time employees	24-25 17	N/A	401-2	N/A
Parental leave	2022 ESG Report All full-time and part-time female employees are entitled to maternity leave and all full-time and part-time employees who are parents are eligible for parental/adoption leave. Employees returning from maternity and/or parental/ adoption leave are reinstated to their former position, unless the former position is no longer available for a valid reason. In this event, employees are offered a comparable position with the same wages and benefits.	24-25	N/A	401-3	N/A
OCCUPATIONAL HEALTH & SAFETY					
Occupational health and safety management system	2022 ESG Report	24-25	N/A	403-1	N/A
Hazard identification, risk assessment, and incident investigation	2022 ESG Report	24-25	N/A	403-2	N/A

ESG Index

Description	Location	Page Number	SASB indicator	GRI Indicator	UNGC Indicator
SOCIAL					
OCCUPATIONAL HEALTH & SAFETY					
Occupational health services	2022 ESG Report	24-25	N/A	403-5	N/A
Worker participation, consultation, and communication on occupational health and safety	2022 ESG Report	24-25	N/A	403-4	N/A
Worker training on occupational health and safety	2022 ESG Report	24-25	N/A	403-5	N/A
Work-related injuries	2022 ESG Report	24-25	N/A	403-9	N/A
TRAINING AND EDUCATION					
Programs for upgrading employee skills and transition assistance programs	2022 ESG Report 2022 ESG Data Supplement	25-27 12	N/A	404-2	N/A
Percentage of employees receiving regular performance and career development reviews	2022 ESG Report 2022 ESG Data Supplement 100%. All employees receive performance reviews, regardless of gender or employee category.	25-26 12	N/A	404-3	N/A
DIVERSITY AND EQUAL OPPORTUNITY					
Diversity of governance bodies and employees	2022 ESG Report 2022 ESG Data Supplement	14, 26-28 16	N/A	405-1	N/A

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Description	Location	Page Number	SASB indicator	GRI Indicator	UNGC Indicator
SOCIAL					
CHILD LABOR					
Operations and suppliers at significant risk for incidents of child labor	2022 ESG Report	35	N/A	408-1	Principle 5
FORCED OR COMPULORY LABOR					
Operations and suppliers at significant risk for incidents of forced or compulsory labor	2022 ESG Report	35	N/A	409-1	Principle 4
HUMAN RIGHTS ASSESSMENT					
Operations that have been subject to human rights reviews or impact assessments	2022 ESG Report	31	N/A	412-1	Principle 1, 2
Significant investment agreements and contracts that include human rights clauses or that underwent human rights screening	Rogers conducts an annual Ethical Procurement Practices (“EPP”) assessment of our supplier base to identify positive value contributions in our supply chain. The survey focuses on the following aspects of EPP: Environmental Management, Use of Resources, GHG and Energy Consumption, Diversity, Human Rights, Labour Practices, Ethics, and Health and Safety. In conjunction with this EPP assessment, we leverage our Environmental Policy and Supplier Code of Conduct to ensure that we monitor and govern the procurement practices of our Supplier base.		N/A	412-3	Principle 1, 2
LOCAL COMMUNITIES					
Operations with local community engagement, impact assessments, and development programs	2022 ESG Report	36-38	N/A	413-1	N/A

ESG Index

Description	Location	Page Number	SASB indicator	GRI Indicator	UNGC Indicator
SOCIAL					
SUPPLIER SOCIAL ASSESSMENT					
New suppliers that were screened using social criteria	2022 ESG Data Supplement	21	N/A	414-1	N/A
CUSTOMER HEALTH AND SAFETY					
Assessment of the health and safety impacts of product and service categories	All wireless installations are designed for strict compliance with Health Canada’s Safety Code 6 and verified by a Professional Engineer		N/A	416-1	N/A
Incidents of non-compliance concerning the health and safety impacts of products and services	2022 ESG Report	36-38	N/A	416-2	N/A
MARKETING AND LABELING					
Requirements for product and service information and labeling	2022 ESG Report 2022 Annual Report	36-38 70-71	N/A	417-1	N/A
Incidents of non-compliance concerning marketing communications	2022 Annual Report	70-71	N/A	417-3	N/A

ESG Index

Description	Location	Page Number	SASB indicator	GRI Indicator	UNGC Indicator
SOCIAL					
CUSTOMER PRIVACY AND CYBER SECURITY					
Substantiated complaints concerning breaches of customer privacy and losses of customer data	2022 ESG Report	33-34	N/A	418-1	N/A
Description of policies and practices relating to behavioural advertising and customer privacy	2022 ESG Report Rogers does not participate in behavioural advertising	33-34	TC-TL-220a.1	N/A	N/A
Number of customers whose information is used for secondary purposes	2022 ESG Report	33-34	TC-TL-220a.2	N/A	N/A
Total amount of monetary losses as a result of legal proceedings associated with customer privacy	2022 Annual Report	70-71	TC-TL-220a.3	N/A	N/A
(1) Number of law enforcement requests for customer information, (2) number of customers whose information was requested, (3) percentage resulting in disclosure	2022 ESG Data Supplement Rogers will not disclose a customer’s confidential information to government agencies unless specifically compelled to do so by a legal authority or in the case of an emergency where the life, health, or security of an individual is threatened	22	TC-TL-220a.4	N/A	N/A
(1) Number of data breaches, (2) percentage involving personally identifiable information (PII), (3) number of customers affected	Rogers does not disclose due to the sensitive nature of this information	-	TC-TL-230a.1	N/A	N/A
Description of approach to identifying and addressing data security risks, including use of third-party cyber security standards	2022 ESG Report 2022 Annual Report	32-33 62-63, 65	TC-TL-230a.2	N/A	N/A

ESG Index

Description	Location	Page Number	SASB indicator	GRI Indicator	UNGC Indicator
SOCIAL					
SOCIO-ECONOMIC COMPLIANCE					
Non-compliance with laws and regulations in the social and economic area	2022 Annual Report	70-71	N/A	419-1	N/A
CUSTOMER SERVICE					
(1) System average interruption frequency and (2) customer average interruption duration	Rogers does not yet report on this indicator	-	TC-TL-550a.1	N/A	N/A
Discussion of systems to provide unimpeded service during service interruptions	2022 ESG Report 2022 Annual Report	36 28-29	TC-TL-550a.2	N/A	N/A
ACTIVITY METRICS					
Number of Wireless subscribers	2022 ESG Data Supplement	6	TC-TL-000.A	N/A	N/A
Number of Wireline subscribers	2022 ESG Data Supplement	6	TC-TL-000.B	N/A	N/A
Number of Internet subscribers	2022 ESG Data Supplement	6	TC-TL-000.C	N/A	N/A
Network traffic	Rogers does not disclose due to the sensitive nature of this information.	-	TC-TL-000.D	N/A	N/A

Non-GAAP and Other Financial Measures

Specified financial measure	How it is useful	How we calculate it	Most directly comparable IFRS financial measure
Economic value distributed	To assess how we created wealth for stakeholders	Operating costs add dividends paid; interest paid; income taxes paid; allocation of cost to acquire spectrum licences; and capital expenditures	Operating costs

Economic value distributed

Years ended December 31

In millions of dollars	2022	2021
Operating costs	9,003	8,768
Dividends paid	1,010	1,010
Interest paid	1,054	802
Income taxes paid	455	700
Allocation of cost to acquire spectrum licences 1	418	252
Capital expenditures	3,075	2,788
Economic value distributed	15,015	14,320

Glossary of Terms

Rogers applies the World Resources Institute/World Business Council for Sustainable Development Greenhouse Gas Protocol Corporate Accounting and Reporting Standard (the GHG Protocol) and its own internal reporting guidelines and definitions for ESG reporting (collectively the ‘applicable criteria’).

Term	Definition
5G (Fifth Generation Wireless)	The proposed next generation of wireless telecommunications standards. We expect 5G technology to result in significantly reduced latency compared to LTE, improvements in signalling efficiency and coverage, and the ability to connect to more devices at once than ever before.
Canadian Radio-Television & Communications Commission (CRTC)	The federal regulator for radio and television broadcasters and cable TV and telecommunications companies in Canada.
Capital Expenditures	Investments made to acquire or upgrade physical assets, including technology, networks, and infrastructure.
Churn	This business performance measure is used to describe the disconnect rate of customers to a telecommunications service. It is a measure of customer turnover and is often at least partially reflective of service quality and competitive intensity. It is usually expressed as a percentage and calculated as the number of subscriber units disconnecting in a period divided by the average number of units on the network in the same period.
Community Investment – Cash	Includes cash donations made to registered charities and non-profit organizations during the reporting period. Excludes in-kind donations, sponsorships, and fundraising dollars.
Community Investment – in-kind	Includes contributions of products, goods, and services to registered charities and non-profit organizations during the reporting period. The majority of our in-kind contributions are from free advertising airtime provided to charities and non-profit organizations in the form of public service announcements (PSAs) or event coverage on our radio and television stations and in our publications. In-kind community investments have been measured at the cost Rogers incurs to provide the products, goods, or services.
Complaints Accepted by the Commissioner for Complaints for Telecom-Television Services (CCTS)	Complaints that were received, reviewed, and found to be within the CCTS mandate over the 12-month period ended July 31 each year by Fido, Chatr and Rogers customers and other entities (Cable Cable Inc, Cityfone, KWIC Internet, Ruralwave, Seaside Communications, Seaside Wireless Communications, SimplyConnect, Source Cable Ltd., and Zoomer Wireless).
Data Centre	A facility used to house computer systems and associated components, such as telecommunications and storage systems. It generally includes redundant or backup power supplies, redundant data communications connections, environmental controls (e.g., air conditioning, fire suppression), and security controls.
Devices collected and processed for reuse or recycling	Total number of ‘used’ wireless devices (mobile phones, tablets and watches) collected and processed for donating, reusing, reselling or recycling (collectively known as ‘repurposed’) during the reporting period. Repurposed devices will include all devices collected and processed inhouse or, on behalf of Rogers, by third-party service providers.
Diversity metrics	These metrics include employees who identify as Women, People of Colour, Indigenous Peoples and Persons with Disabilities represented as a percentage of the workforce for all employees and those in Vice President positions and above. All active, federally regulated employees are included in the metric.
Energy Use	Energy use is measured in gigajoules (GJ) and refers to direct and indirect energy consumption. Direct energy consumption includes natural gas, gasoline, fuels consumed by Rogers owned or leased vehicles and properties. Indirect energy consumption includes electricity used by Rogers properties, which include owned or leased office buildings, transmission sites, power supply stations, retail spaces, and the Rogers Centre.

Glossary of Terms

Term	Definition
Greenhouse Gas (GHG) Protocol	The most widely used international accounting tool for government and business leaders to understand, quantify, and manage greenhouse gas emissions. The GHG Protocol was jointly convened in 1998 by the World Business Council for Sustainable Development (WBCSD) and the World Resources Institute (WRI).
Income taxes and other government payments	The amount of income taxes, sales taxes, payroll taxes, property and business taxes, and regulatory and spectrum fees paid to Canadian federal, provincial, and municipal governments.
Level 3 Spill	An accidental release of chemicals, oils, and/or fuels that has a potentially negative impact on the environment and/or human health and is reportable by law to Environment Canada within 24 hours. This is a level 3 spill or release that is greater than 100 kilograms or 100 litres.
Lost Time Incident Rate	The number of work-related injuries per 200,000 hours worked by active employees that resulted in lost time.
LTE (Long-Term Evolution)	A fourth generation cellular wireless technology (also known as 4G) which has evolved and enhanced the UMTS/HSPA+ mobile phone standards. LTE improves spectral efficiency, lowers costs, improves services, and, most importantly, allows for higher data rates. LTE technology is designed to deliver speeds up to 150 Mbps with further increases over time.
Material Topics	Topics that are (a) significant to stakeholders and substantively influence their decisions and assessments of Rogers, and (b) reflective of our significant social, environmental, and economic impacts.
Middle and other Managers	Position is defined by the Legislated Employment Equity Program under the Employment Equity Act. Middle and other managers receive instructions from Senior Managers and administer the Company’s policy and operations through subordinate managers or supervisors.
PAR Program	PAR (Progressive Aboriginal Relations) is a certification program via Canadian Council for Aboriginal Business that confirms corporate performance in Indigenous relations at the Bronze, Silver or Gold level. Certified companies promote their level with a PAR logo signaling to communities that they are: good business partners; great places to work; and, committed to prosperity in Indigenous communities.
Percentage of employees trained in Rogers Business Conduct Policy	The percentage of active employees, as at December 31, 2022 who have read and completed Rogers annual Business Conduct Policy training, based on a snapshot of enrolled employees as of May 3, 2022. The calculation excludes any employees who are terminated or go on leave, employees who are newly hired or return from leave after the program was launched, contractors, Toronto Blue Jays and Rogers Centre part-time employees and U.S. employees.
Postpaid	A conventional method of payment for wireless service where a subscriber pays a fixed monthly fee for a significant portion of services. Usage (e.g. long distance) and overages are billed in arrears, subsequent to consuming the services. The fees are often arranged on a term contract basis.
Prepaid	A method of payment for wireless service that requires a subscriber to prepay for a set amount of airtime or data usage in advance of actual usage. Generally, a subscriber’s prepaid account is debited at the time of usage so that actual usage cannot exceed the prepaid amount until an additional prepayment is made.
Science Based Targets initiative (SBTi)	Science Based Targets initiative (SBTi) is the global governing body that drives ambitious climate action in the private sector by enabling organizations to set science-based greenhouse gas emissions reduction targets. SBTi assesses, measures and approves carbon reduction targets.

Glossary of Terms

Term	Definition
Scope 1 Greenhouse Gas Emissions	Direct greenhouse gas emissions from sources owned and/or controlled by Rogers. Total Scope 1 emissions are calculated in accordance with the GHG Protocol and include those resulting from energy combustion from owned or leased vehicles and properties under Rogers operational control (including office buildings, transmission sites, power supply stations, retail spaces, and the Rogers Centre). This definition aligns with the GHG Protocol and the results are reported for the period January 1 to December 31.
Scope 2 Greenhouse Gas Emissions	Indirect greenhouse gas emissions from the consumption of electricity purchased by Rogers for use in the general course of business, typically by properties under Rogers operating control, including office buildings, transmission sites, power supply stations, retail spaces and the Rogers Centre. This definition aligns with the GHG Protocol and the results are reported for the period January 1 to December 31.
Scope 3 Greenhouse Gas Emissions	Greenhouse gas emissions from other indirect sources of energy used by Rogers, such as business air and rail travel, vehicle rentals, hotels, employee commuting, Toronto Blue Jays travel and hotels, building waste, electricity used by data centre customers, and total paper usage. This definition aligns with the GHG Protocol and the results are reported for the period January 1 to December 31.
Senior Managers	Position is defined by the Legislated Employment Equity Program under the Employment Equity Act. Senior Managers are officials holding the most senior positions the Company. They are responsible for the Company's policy and strategic planning, and for directing and controlling the functions of the organization.
Thrive	Thrive is the Rogers Employee Wellness Program. The goal of the program is to create a leading work culture at Rogers by being an advocate and resource for employee safety and wellbeing. Through Thrive, we offer a wide range of initiatives, comprehensive safety and well-being information, and much more.
Voluntary Turnover Rate	The number of employees who have voluntarily left the Company as a percentage of the total average number of employees during the reporting period. The average number of employees includes all permanent full-time and part-time employees and all employees on leave for less than two years. Temporary employees and independent and agency contractors are excluded.



Rogers is committed to protecting the environment, promoting the health and wellness of its employees and contributing to the economic vitality of the communities in which it operates.

The best is yet to come.

Ted Rogers